

LEYONORA – Return & Exchange Form

Please complete this form to request a return or exchange within 8 working days of receiving your order. All returned items must be in their original condition — unworn, unwashed, and with all tags and packaging intact.

Customer Information

Full Name:	
Email Address:	
Phone Number:	
Order Number:	
Order Date:	

Item(s) to Return or Exchange

Item Name / Style Code	Size	Quantity	Reason for Return	Action Requested (Refund / Exchange)

Exchange Details (if applicable)

New Item Name / Style Code: _____

New Size / Color: _____

If the selected item is of higher value, the price difference will be charged. If it is of lesser value, the difference will be refunded.

Return Shipping

Please send your return using Aramex, FedEx, or DHL to the address provided by our customer care team once your request is approved. We recommend using a trackable shipping service and keeping your shipment receipt.

Note: Shipping is complimentary for completed purchases. However, if you decide to return your order, the shipping cost will be deducted from the refunded amount.

Declaration

- I confirm that the returned item(s) are in their original condition, with all tags and packaging intact.
- I understand that made-to-order and customized gowns are final sale and cannot be returned or refunded.
- I acknowledge that return shipping fees will be deducted from my refund value.

Signature: _____ Date: _____